

Question: Are all forklift dealers the same?

Answer NO!



60 years as a factory authorized Hyster dealer

5 locations servicing Maryland, Wash. D.C., Northern Virginia, Eastern West Virginia and Lower Delaware. We also provide Pennsylvania support in specialty equipment and allied products. McCall is owned and is headquartered in our territory.

McCall also has full time service trainers on staff, keeping our 60 + technicians up to date on the latest troubleshooting & diagnostic repairs, reducing the number of hours spent on each unit, therefore reducing your costs. We also have over 30 laptops, with the latest software for all major brands of forklift, so diagnostic time is reduced & response time increased.

We have technicians trained in and currently servicing Hyster, Yale, Toyota, Nissan, Palfinger, Omega-lift, Clark, Crown, Raymond, Caterpillar, Daewoo and many more brands. Our techs have over 30 laptop computers to diagnose systems and up load new software in the field saving valuable time.

McCall's has a 'Fulltime' Preventive Maintenance coordinator to administer the proper planned maintenance programs for your fleet.

We also employ several full time Service Estimators to speed up the quoting process for service jobs.

McCall can assist your asset management by giving you quarterly, bi-yearly or annual cost per hour reports on all of your equipment. This is a very valuable tool and provides information on which equipment you should spend money on fixing or which units you should replace.

When the need arises to send a lift truck to the shop for Major service, we are the only dealer in our territory with 5 full time service facilities keeping your transportation costs to a minimum & you're UP Time to a maximum.

Compare McCall Handling to your current material handling service provider, we are different.